

Mathew Uckele

CUSTOMER-FACING TECHNICAL PROFESSIONAL | SOLUTIONS, IMPLEMENTATION & FULL-STACK DEVELOPMENT

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PROFESSIONAL SUMMARY

Customer-facing technical professional combining full-stack web development with business development, operational leadership, implementation, and regulated workflow experience. Builds practical software, translates business requirements into clear technical workflows, coordinates cross-functional stakeholders, and communicates complex concepts in business terms.

CORE COMPETENCIES

Technical	JavaScript, TypeScript, React, Next.js, Node.js, Express, Python, Django, SQL, PostgreSQL, MongoDB, REST APIs, AWS
Customer & Delivery	Discovery, requirements gathering, technical communication, implementation support, stakeholder coordination, training, troubleshooting
Operations	SaaS workflows, recruiting, scheduling, compliance, credentialing, billing coordination, payer and vendor management

PROFESSIONAL EXPERIENCE

Founder & Full-Stack Web Developer (Part-Time, Pre-Launch) | Built & Kept

Jul 2026-Present

Fontana, CA / Remote | uckelegroup.com

- Developing an independent, part-time web-development venture intended to provide responsive, maintainable websites for small and midsize businesses.
- Designed, built, and launched UckeleGroup.com for an affiliated small-business acquisition venture, including a responsive front end, SEO and social-sharing metadata, structured data, and production deployment.
- Defining service offerings and repeatable workflows for discovery, requirements gathering, content planning, implementation, deployment, documentation, and maintenance.

Chief Operations Officer | Golden Behavior Connection

Mar 2023-Apr 2026

Remote

- Led recruiting, onboarding, scheduling, credentialing, compliance, billing workflows, payer coordination, vendor management, and service operations for an ABA practice.
- Coordinated clinical staff, administrative teams, families, payers, and external partners to resolve time-sensitive staffing, authorization, and revenue-cycle issues.
- Converted day-to-day operational requirements into documented workflows, role permissions, reporting needs, and implementation priorities for an internal operations platform.

SELECTED TECHNICAL PROJECTS

JobMatch CRM | Independent Full-Stack Project

2026

Next.js, TypeScript, PostgreSQL, Prisma, Auth.js, Vercel | [Live application](#)

- Architected and deployed a private multi-user job-search CRM with user-owned data isolation, Google authentication, application tracking, document versioning, and responsive SaaS workflows.
- Integrated readonly Gmail access and 11 compliant job-source providers with scheduled discovery, deduplication, relevance filtering, match analysis, and ATS-friendly DOCX/PDF exports.
- Implemented encrypted OAuth tokens, validation, rate limiting, audit logging, privacy controls, and explicit human approval gates for applications, emails, and interview recordings.

BehaviorOps Health | Golden Behavior Connection - Internal Platform (In Development)

2026

React, FastAPI, MongoDB, workflow and reporting architecture

- Designed an internal operations platform for recruiting, scheduling, compliance, client workflows, reporting, and revenue-cycle forecasting based on direct ABA practice experience.
- Implemented tenant-aware access foundations, audit trails, approval workflows, operational dashboards, and secure handling patterns while keeping unfinished modules explicitly labeled.

ADDITIONAL EXPERIENCE

Business Development Account Executive | Tripadvisor

Feb 2022-Sep 2023

New York, NY / Remote

- Managed and expanded 50+ hospitality client relationships through consultative discovery, data-driven proposals, responsive follow-up, and cross-functional coordination.
- Consistently ranked among the top five performers globally while securing strategic partnerships and supporting measurable customer outcomes.
- Partnered with engineering, product, marketing, and analytics teams to improve Salesforce workflows, communicate customer requirements, and strengthen account performance.
- Presented marketing and revenue strategies to executives, property owners, revenue managers, and operational stakeholders.

Home Advisor (Licensed Mortgage Loan Originator) | Better Mortgage

Apr 2020-Dec 2021

Irvine, CA

- Advised borrowers across 15 licensed states, translating complex financial and compliance requirements into clear next steps from prequalification through closing.
- Reduced suspended-file rates by 25% through proactive issue resolution and document review, improving approval efficiency and customer follow-through.
- Trained new loan officers and coordinated with processing and underwriting teams to improve workflow efficiency by 34%.

Sales Innovation Specialist / Specialized Sales Representative | Wayfair

Jan 2018-Jan 2020

Boston, MA

- Created product training guides, led virtual training, analyzed performance data, and partnered with product and support teams to improve CRM and Salesforce workflows.
- Grew specialized sales categories by 50% quarter over quarter, contributed to 34% year-over-year department growth, and earned Salesman of the Quarter recognition.

ADDITIONAL PROJECT

CodeLift AI | Independent Full-Stack Project

2026

TypeScript, React, Express, MongoDB, FastAPI, Python | [GitHub repository](#)

- Built a mock-first learning platform with a validated 365-day curriculum, secure authentication, evidence-backed progress tracking, and tenant-scoped account deletion.
- Designed structured AI provider boundaries, deterministic fallback, cited note retrieval, consent controls, and a 38-case local reliability and security evaluation.

EDUCATION

General Assembly | Software Engineering Immersive Certificate | Dec 2023-Mar 2024

Completed 480 hours of full-time instruction in full-stack development, testing, deployment, Agile collaboration, and technical solution design.

University at Albany, SUNY | Bachelor of Arts in Business Administration | 2013